SERVICE MATRIX

*SHRM Credits	Everything DiSC® Facilitator Cert.*	Everything DiSC® Management	Everything DiSC® Work of Leaders	Everything DiSC® Workplace	Everything DiSC® Productive Conflict	Mastering Difficult Conversations	Accountability Skills	Influencing Effectively	5 Behaviors of a Cohesive Team	5 Behaviors Training Accreditation*	StrengthsFinder	Managing Change	Listening & Feedback	Facilitation/Presentation Fundamentals	Enhancing Coaching Skills	Leadership Essentials	Situational Leadership® II	Emotional Intelligence	Career Development	Behavioral Interviewing	One-on-one Coaching	Working Across Cultures	Workplace Inclusion	Leading Virtual Teams	Managing Your Career
TARGET AUDIENCE																									
Management & Leaders	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
High Potential Employees	x	x		x	x	x	x	x			x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Individual Contributor	x			x	x	x	x	x	x	x	x	x	x	x				x	x	x	x	x	x	x	x
FOCUS AREA																									
Talent Development	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Management Skills		x	x	x	x	x	x	x			x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Leadership Skills	x	x	x	x	x	x	x	x	x		x	x	x	x	x	x	x	x		x	x	x	x	x	
Communication Skills		x		x	x	x	x	x	x	x	x	x	x	x	x	x	x	x		x	x	x	x		
Team Building	x	x		x	x	x	x	x	x	x	x	x	x					x				x		x	
Change Management						x	x	x			x	x	x					x				x	x		
Human Resources											x	x						x	x	x		x	x	x	x
DELIVERY METHOD																									
One-on-one		x	x	x					x		x			x				x	x		x				x
Group Workshop	x	x	x	x	x	x	x	x	x		x	x	x	x	x	x	x	x	x	x		x	x	x	x
Webinar/E-learning	x	x	x	x	x	x	x	x		x	x			x				x	x		x	x	x	x	x
Blended Learning	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x