



ENGAGING PEOPLE, ELEVATING PERFORMANCE

THE 36-MINUTE HUDDLE UP

Wednesdays from 1:00–1:36PM



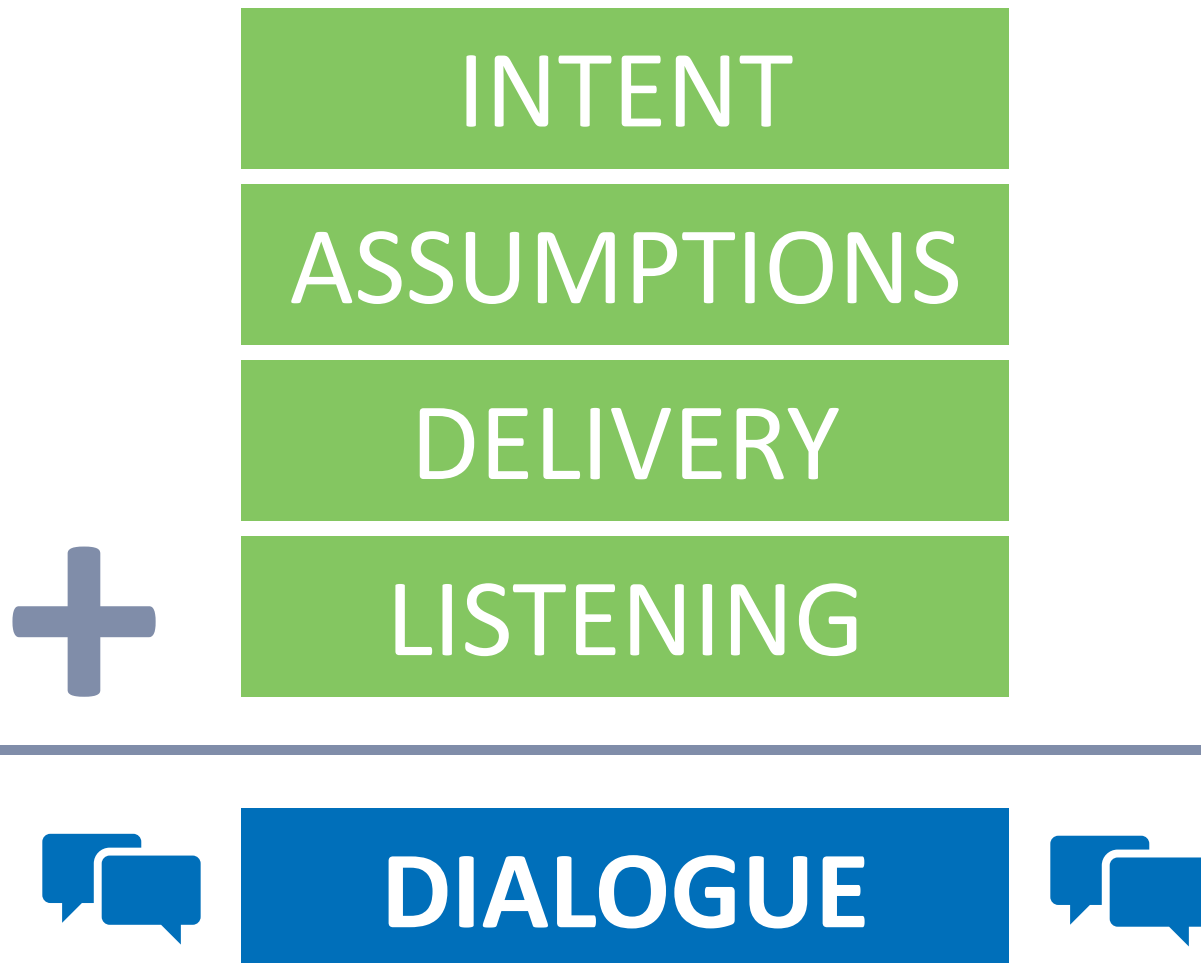
NANCI'S NOTIONS

Week #22 – Sept 23, 2020



- ✓ What did Difficult Conversations tip did you add to your toolkit?
- ✓ The Power of Words
- ✓ What Tip or Tool will you add?

What thoughts or actions in the last 168 Hours?



The Power of



DEFINITION OF WORD CHOICE



A word Choice is carefully selecting words that are appropriate for what one is intending to relay.

Messaging: Tips & Techniques

Negative Messaging

- Can't
- No
- Trying
- Nope
- Not possible
- Like you know



Positive Messaging

- It's possible
- Yes, Absolutely
- Attempting
- Tell me more
- Show me how
- I don't –explain please

What are others you can think of?



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How do/did they make you Feel?



HELP!

Things to Remember

- Words can inspire and words can destroy
- Can't take them back
- They can hurt
- Social Media impacts like bullying
- Not what you say – it's how you deliver
- Verbal/non-verbal: tone, inflection, gestures



Thought for the Week

What new WORD
technique
Will you put in
your toolkit?

THANK YOU!



Nanci@aplsgroup.com

Tamara@aplsgroup.com

www.aplsgroup.com

